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March 13, 2020

A Message from Healthmark to our Customers

To Our Valued Customers,

Healthmark has spent the last several weeks learning about the coronavirus (COVID-19) and how it is impacting our world. For us, that means understanding how it affects our employees, customers and communities, and then making the necessary adjustments to our work and operations.

We have one simple objective that guides us: keeping you and our employees safe while continuing to serve and support those who are on the front lines of infection prevention.

Healthmark has taken steps to bolster our internal and external business practices as a response to the ongoing COVID-19 threats. Outlined below are some of these efforts:

- We have reviewed and implemented our COVID-19 Business Continuity Plan within the organization.
- We have evaluated our inventory levels, working closely with our supply base to understand any potential delays.
- We are closely following the Centers for Disease Control's (CDC) guidelines and recommendations on the steps we can take to help prevent the spread of the virus internally and externally.
- We are continually evaluating our travel policy for all internal and external employees to help mitigate the potential for disease spread.

Healthmark Industries acknowledges the obligation to appropriately inform our customers of updates to products, as we consider your need to prepare for inventory and product requirements in the coming months.

We value our relationship with you and look forward to your continued interest in our products. While we regret any inconvenience this announcement may cause, we are eager to supply your future product demands.

If you have any questions or concerns, please contact your local Healthmark Representative or call Customer Service at 800-521-6224.

Sincerely,

A handwritten signature in black ink, appearing to read "Mark Basile", written in a cursive style.

Mark Basile
President, Healthmark Industries