

March 13, 2020

Healthmark Industries Business Continuity Activities

Healthmark has spent the last several weeks learning about the coronavirus (COVID-19) and how it is impacting our world. This means understanding how it affects our employees, customers and communities, and making the necessary adjustments to our work and operations.

We have one simple objective that guides us: keeping you and our employees safe while continuing to serve and support those who are on the front lines of infection prevention.

Healthmark is taking steps to bolster our internal and external business practices as a response to the ongoing COVID-19 threats. Outlined below are some of these efforts:

Inventory Management

- Coordinating with our suppliers to understand the current and potential issues they face in meeting Healthmark's supply needs. This includes reviewing business continuity plans and evaluating supply alternatives where applicable.
- Concurrently, we have worked with our freight forwarding partners to better understand their operations with respect to ongoing and future actions to lessen any burden on the supply chain.
- We have evaluated current levels of inventory have adjusted our inventory levels to mitigate shortages.

Corporate Operations

- Execution of corporate communication plans to provide continuous feedback within our organization to better anticipate risks and issues.
- Coordination with local, state and federal health agencies to stay at the forefront of all COVID-19 updates.
- Implementation of corporate wide work best practices to mitigate the spread of the illness, including telecommuting, flexible sick day policies, continued education on illness prevention and shifting of internal facilities teams to focus more heavily on disinfection and cleaning activities.
- Review of all travel, including within Sales and Education teams to determine necessity. Implementation of policies aligned with CDC guidelines on travel and risk reduction.

Healthmark understands the gravity of the current COVID-19 situation, as well as the ever-changing updates and guidance from authorities. We remain committed to communicating any specific updates to our operations with all our external partners, while continuing to supply our customers.

Sincerely,

Mark Basile

A handwritten signature in black ink, appearing to read 'M. Basile', written in a cursive style.

President, Healthmark Industries