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Packaging the heat sealer for calibration/repair when receiving a loaner from Healthmark

Below are the steps on how the loaner will come packaged and how the customer will send their heat sealer to Healthmark for calibration or repair.

1. Healthmark will send you a loaner inside a custom case.



2. Upon receipt of the loaner the machine in question for repair will be sent to Healthmark in the custom case.
3. Remove the loaner heat sealer and cord from the custom case.
4. Place the heat sealer and cord to be calibrated/repared into the same custom case.
5. Close the lid and secure the four latches on the case.
6. Ship the heat sealer to Healthmark.
7. Once the repairs are done, Healthmark will send the repaired/calibrated machine back to the customer and upon receipt the customer will ship the loaner back to Healthmark in the same customer shipping case.